

PLEASE NOTE: IMPROPER PACKAGING OF PRODUCT RETURNS COULD RESULT IN VOIDING THE PRODUCT WARRANTY. PLEASE FOLLOW THE STEP-BY-STEP INSTRUCTIONS BELOW FOR PROPER PACKAGING BEFORE SHIPPING ANY ITEMS TO SEMACON OR YOUR DISTRIBUTOR. PLEASE RETAIN ALL ORIGINAL PACKING MATERIALS FOR USE WHEN RETURNING THE MACHINE FOR SERVICE.

PLEASE FOLLOW THESE PACKAGING GUIDELINES

STEP-BY-STEP INSTRUCTIONS

- 1) Call Semacon Service Center or distributor and get RA number assigned
- 2) Place machine in large plastic bag and tape shut
- 3) Do not include power cord or other accessories
- 4) Place machine in original molded foam blocks
- 5) If molded foam blocks are unavailable, wrap machine in large bubble wrap 2-3 times, then rotate 90 degrees and wrap 2-3 times again, then tape bubble wrap securely
- 6) Place machine in original corrugated cardboard box
- 7) If original cardboard box is unavailable, use a box as snug as possible and add filler if necessary
- 8) Include a written description of the problem you are having, contact information and RA number
- 9) Tape box shut
- 10) Place box inside second larger box with minimum of 2 inches of tightly packed foam peanuts or other appropriate cushioning material on all sides
- 11) Tape box shut
- 12) Write RA number on outside of box or on shipping label

Ship machine to:

SEMACON™

**Semacon Business Machines, Inc.
Attn: Service Center
6625 Top Gun Street, Suite 107
San Diego, CA 92121**

Tel: 858-638-0100

**THANK YOU FOR CHOOSING A SEMACON PRODUCT FOR YOUR MONEY
HANDLING NEEDS!**